



## A+ PC TECHNICIAN COURSE OVERVIEW

Certification:	<b>A+</b>
Organization/Company:	<b>CompTIA</b>
Required Exams:	<b>2</b>
Exam 1:	<b>CompTiA A+ Essentials (220-801)</b>
Exam 2:	<b>CompTiA A+ Practical Application (220-802)</b>
Exam Format:	<b>Linear, Performance Based</b>
Expiration:	<b>3 years (post expiration recertification available on-line)</b>
Course Dates:	<b>July 15, 2013 – December 13, 2013</b>
Course Hours:	<b>Monday-Friday 6:00 P.M. – 9:00 P.M. (All Campuses) Monday-Friday 10:00 A.M. – 1:00 P.M. (Oakland/Broadway Campus only)</b>
Course Duration:	<b>22 weeks, 330 hours</b>

The A+ course is designed for individuals who are seeking an IT career in technical support. It is recommended that before beginning the A+ training that applicants have some foundational knowledge of computer technologies and the aptitude to learn a large volume of information in a relatively short period of time. The learning objectives include:

- Understanding and troubleshooting Computer Hardware
- Understanding and Troubleshooting Computer Software
- Understanding Network theory
- Understanding of Network security theory
- Understanding and troubleshooting of laptop computers
- Understanding and troubleshooting of printers
- Life skills
- Professional skills

### The course duration is divided between:

- |                               |            |                              |            |
|-------------------------------|------------|------------------------------|------------|
| • <b>Lecture</b>              | <b>23%</b> | • <b>Professional Skills</b> | <b>18%</b> |
| • <b>Labs</b>                 | <b>23%</b> | • <b>Test Preparation</b>    | <b>18%</b> |
| • <b>Life Skills Training</b> | <b>18%</b> |                              |            |

Those who complete the course and pass CompTIA's A+ certification exams receive a credential recognized worldwide as the only vendor neutral standard for computer service technicians. The skills and knowledge measured by the A+ exams were derived from an industry-wide job task analysis. CompTIA is a global trade association that for more than 22 years has provided research, networking and partnering opportunities to its 20,000 members in 102 countries.

This course may be tech-enhanced which means that portion of the workload may be online.