A+ PC TECHNICIAN COURSE OVERVIEW

Certification: A+
Organization/Company: CompTIA
Required Exams: 2
Exam 1: CompTIA A+ Essentials (220-801)
Exam 2: CompTIA A+ Practical Application (220-802)
Exam Format: Linear, Performance Based
Expiration: 3 years (post expiration recertification available on-line)
Course Hours: Monday-Friday 6:00 P.M. – 9:00 P.M. (All Campuses)
Course Hours: Monday-Friday 10:00 A.M. – 1:00 P.M. (Oakland/Broadway Campus only)
Course Duration: 22 weeks, 330 hours

The A+ course is designed for individuals who are seeking an IT career in technical support. It is recommended that before beginning the A+ training that applicants have some foundational knowledge of computer technologies and the aptitude to learn a large volume of information in a relatively short period of time. The learning objectives include:

- Understanding and troubleshooting Computer Hardware
- Understanding and troubleshooting of laptop computers
- Understanding and Troubleshooting Computer Software
- Understanding and troubleshooting of printers
- Understanding Network theory
- Life skills
- Understanding of Network security theory
- Professional skills

The course duration is divided between:

- Lecture 23%
- Professional Skills 18%
- Labs 23%
- Test Preparation 18%
- Life Skills Training 18%

Those who complete the course and pass CompTIA’s A+ certification exams receive a credential recognized worldwide as the only vendor neutral standard for computer service technicians. The skills and knowledge measured by the A+ exams were derived from an industry-wide job task analysis. CompTIA is a global trade association that for more than 22 years has provided research, networking and partnering opportunities to its 20,000 members in 102 countries.

This course may be tech-enhanced which means that portion of the workload may be online.

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